

LEGAL · CLIENT-BRANDABLE TEMPLATE

Terms of Service Template

Baseline ToS for telehealth storefronts operated on CloudHealth. NEEDS REVIEW by client's counsel before publication.

This template is a starting point. Local counsel must review before use.

1. Nature of Service

{{Brand}} operates a telehealth platform connecting you with independent, licensed providers. Providers are solely responsible for medical judgment. {{Brand}} does not practice medicine.

2. Eligibility

You must be 18+ and physically located in a state where our providers are licensed.

3. Medical Disclaimer

Services are not appropriate for medical emergencies. Call 911 or go to the nearest ER.

4. Prescriptions

Approval is at the sole discretion of the treating provider. A consultation fee applies whether or not a prescription is issued.

5. Subscription & Auto-Refill

Subscriptions renew automatically until cancelled in your account.

6. Refunds

See the [Refund & Shipping Policy](#).

7. Arbitration & Class Waiver

Disputes resolved by binding arbitration in {{State}} under AAA rules. Class actions waived.

8. Governing Law

{{State}} law, excluding conflicts principles.